

LICENCE CONDITIONS

Pet Shop Licence Conditions

	<u>Page</u>
1. Licence Display	1
2. Accommodation	1
3. Exercise Facilities	1
4. Register of Animals	1
5. Stocking Numbers & Densities	2
6. Health, Disease & Acclimatisation.....	2
7. Food & Drink	3
8. Food Storage	3
9. Observation	3
10. Excreta & Soiled Bedding	3
11. Transportation.....	4
12. Sale of Livestock	4
13. Dangerous Wild Animals	4
14. Pet Care Advice	5
15. Staff Training & Livestock Knowledge	5
16. Fire & Other Emergency Precautions.....	5
17. Boarding of Animals.....	6
18. General Provisions	6
Schedule 1 Stocking Densities – Cage Birds	7
Schedule 2 Stocking Densities – Small Mammals	9
Schedule 3 Stocking Densities – Ornamental Fish	10
Schedule 4 Stocking Densities – Reptiles & Amphibians.....	11

1. LICENCE DISPLAY

- 1.1 A copy of the current licence shall be displayed in a prominent area of the pet shop at all times.

2. ACCOMMODATION

- 2.1 Animals must at all times be kept in accommodation and environment suitable to their species with respect to situation, size, temperature, lighting, ventilation and cleanliness and not exposed to draughts.
- 2.2 All accommodation must be kept in good repair.
- 2.3 Housing must be constructed of non-porous materials or be appropriately treated.
- 2.4 If animals are displayed outdoors, they must have adequate protection appropriate to their species.
- 2.5 Animals must not be kept in housing in such a way that they can be disturbed by other animals or by the public (in order to control the spread of disease and to prevent injury).
- 2.6 All livestock for sale must be readily accessible and easy to inspect, with cages sited so that the floor of the cage is readily visible.
- 2.7 Accommodation must be cleaned as often as necessary to maintain good hygiene standards.
- 2.8 Where accommodation is on a tiered system, water, food and droppings must not be allowed to enter the lower housing.
- 2.9 All accessories provided within the accommodation must be suitable for the species being housed.

3. EXERCISE FACILITIES

- 3.1 Suitable and sufficient exercise facilities must be available where appropriate. For puppies, a covered exercise area of at least 2.46 sq. metres shall be provided. Exercise areas shall have a minimum height of 1.8 metres to facilitate adequate access by staff for cleaning.

4. REGISTER OF ANIMALS

- 4.1 A livestock purchase register must be maintained for all livestock.
- 4.2 A sales register must be maintained for:
 - 4.2.1 puppies;
 - 4.2.2. kittens;

- 4.2.3 psittacines (parrots);
- 4.2.4 species contained within the Dangerous Wild Animals Act 1976 (as modified).

- 4.3 It is preferable that the sales register also contains details of all animals sold, in particular mammals and reptiles.
- 4.4 Such records shall be maintained for a period of two years and produced on request by an Authorised Officer of the Council.

5. STOCKING NUMBERS AND DENSITIES

- 5.1 No other animals, other than those specified in the licence, must be stocked, without prior written approval from the licensing authority.
- 5.2 The maximum number of animals to be stocked on the premises shall not exceed the numbers shown on the schedule of this licence, without prior written approval of the licensing authority.
- 5.3 Stocking densities for each species shall not exceed the densities detailed in the attached Schedules 1 – 4.
- 5.4 Animals for exhibition, or the licensee's personal property, shall be counted within these numbers, if at any time they are kept within the sales area of the premises. All such animals shall have a clear sign on their accommodation indicating that they are not for sale.

6. HEALTH, DISEASE AND ACCLIMATISATION

- 6.1 All stock for sale must be in good health and free from obvious parasitic infestation, as far as can be reasonably determined without veterinary inspection.
- 6.2 Any sick or injured animal must receive appropriate care and treatment without delay. Inexperienced staff must not treat sick animals unless under appropriately experienced supervision. Veterinary advice must be sought whenever necessary.
- 6.3 Facilities must be provided to isolate sick animals.
- 6.4 All animals must receive appropriate inoculations, where required for the species, as advised by the veterinary surgeon.
- 6.5 Any animal with an obvious, significant abnormality, which would materially affect its quality of life, must not be offered for sale. When in doubt, veterinary advice must be sought.
- 6.6 All animals must be allowed a suitable acclimatisation period before sale.
- 6.7 All reasonable precautions must be taken to prevent the outbreak and spread of disease. No animal which is suffering from, or could reasonably be

suspected of having come into contact with any other animal suffering from any infectious or contagious disease, or which is infested with parasites, shall be brought into or kept on the premises unless effectively isolated.

- 6.8 Individual litters of puppies and kittens must be kept separate from other litters.
- 6.9 All necessary precautions must be taken to prevent harbourage, or the introduction to the premises, of rodents, insects and other pests ('Rodent' and 'insect' excludes livestock for sale or for feeding).

7. FOOD AND DRINK

- 7.1 Animals must be supplied with adequate amounts of food and drink, appropriate to their needs and at suitable intervals.
- 7.2 All foods must be suitable for the species concerned.
- 7.3 Food and drink receptacles must be constructed and positioned to minimise faecal contamination and spillage.
- 7.4 A suitable and sufficient number of receptacles must be provided and cleaned at regular intervals.

8. FOOD STORAGE

- 8.1 All food, excluding live foods intended for feeding to livestock on the premises, must be stored in impervious closed containers.
- 8.2 The containers and equipment used for feeding must be kept clean and in a sound condition.

9. OBSERVATION

- 9.1 All livestock must be attended to at regular intervals, at least once daily, appropriate to the species. It is recommended that a system of recording observation be maintained.

10. EXCRETA AND SOILED BEDDING

- 10.1 All excreta and soiled bedding must be kept in a hygienic manner and stored in impervious containers with close-fitting lids, away from direct sunlight. All containers must be kept in a clean condition.
- 10.2 Excreta and soiled bedding must be removed from the premises on a regular basis, at least weekly, and disposed of to the satisfaction of the licensing authority and in accordance with current regulations and good waste management practice.

11. TRANSPORTATION

- 11.1 When receiving stock, the licensee must make every effort to ensure that it is transported in a suitable manner. It is recommended to record the registration numbers of vehicles transporting livestock.
- 11.2 Any livestock received or confined shall be transported according to the regulations laid down in current legislation.
- 11.3 Livestock must be transported or handed to purchasers in suitable containers.

12. SALE OF LIVESTOCK

- 12.1 No mammal shall be sold unweaned or, if weaned, at an age at which it should not have been weaned. Kittens and puppies must be at least 8 weeks old.
- 12.2 Non-mammals must be capable of feeding themselves before they may be sold.
- 12.3 No animal should be sold to any person under the age of 16 years who is unknown to the licensee unless that person is accompanied by a parent or legal guardian or provides appropriate written consent.
- 12.3 Subsequent sales to a juvenile less than 16 years (but over 12 years) of age who is known to the licensee can be carried out in the absence of a parent or legal guardian or appropriate written consent, provided that the licensee is satisfied as far as possible that:-
 - the parent/guardian would not object to the acquisition; and
 - the juvenile is sufficiently knowledgeable as to the needs, care and nature of the species acquired; and
 - the juvenile's intention towards the acquisition is consistent with the well being of the animal concerned.

13. DANGEROUS WILD ANIMALS

- 13.1 When dangerous wild animals are kept, the cages must be of a secure construction appropriate to the species. A fine wire mesh, glass or plastic safety barrier must be incorporated into the cage system.
- 13.2 The local authority shall be notified immediately in the event that the pet shop wishes to offer for sale any animal on the Schedule to the Dangerous Wild Animals Act.
- 13.2 Licensees selling animals on the Schedule to the Dangerous Wild Animals Act must inspect the purchaser's licence to keep such an animal and inform the licensing authority of the details of the purchase.

14. PET CARE ADVICE

- 14.1 Pet care leaflets or other similar written instructions must be made available to customers free of charge at the time of purchase, in addition to any offer to purchase pet care books or leaflets.
- 14.2 Purchasers must be given proper advice on the care of the animal and, where necessary, on the maintenance and use of any accessories.
- 14.3 Appropriate reference materials must always be available for use by the staff.

15. STAFF TRAINING AND LIVESTOCK KNOWLEDGE

- 15.1 No animal shall be stocked or sold unless the staff, or at least one member of the staff, is familiar with the care and welfare of the animals stocked and has a recognised qualification or suitable experience.
- 15.2 At least one member of staff working at the licensed premises must:
 - hold the City and Guilds Pet Store Management Certificate, or
 - hold some other appropriate qualification; or
 - must be in the course of being trained and obtain the qualification within two years of this licence being granted.
- 15.3 The licensee must formulate a written training policy for all permanent staff, and will be required to demonstrate that systematic training is carried out.

16. FIRE AND OTHER EMERGENCY PRECAUTIONS

- 16.1 Suitable emergency precautions and written procedures must be in place and made known to all staff, including arrangements for the evacuation of livestock.

N.B. The general maxim of 'people first' is good advice.
- 16.2 Entrances and exits must be kept clear of obstructions at all times.
- 16.3 Suitable fire fighting equipment must be provided, maintained, regularly serviced and sited as advised by the Fire Authority and in consultation with the local authority.
- 16.4 The licensee, or their designated key holder, must at all times be within reasonable distance of the premises and available to visit the premises in the case of an emergency.
- 16.5 A list of key holders must be lodged with the local police and with the local authority.
- 16.6 In the interests of animal welfare, the following notice must be displayed at the front of the shop: 'In case of an emergency, dial 999'. The number of the local Police Station should also be displayed.

- 16.7 When pet shops are sited within other premises, the licensee or key holders must have access at all times to the premises containing the livestock.
- 16.8 All electrical installations and appliances must be maintained in a safe condition.

17. BOARDING OF ANIMALS

- 17.1 The licensee can only board those species of animals for which they are licensed to sell. Animals boarding shall not be displayed or accessible to the public unless with the written authority of their owners.
- 17.2 Animals are not allowed to be boarded in the isolation areas of the premises at any time.

N.B. Boarding of cats and dogs require an additional licence under the Animal Boarding Establishments Act.

18. GENERAL PROVISIONS

- 18.1 Suitable and sufficient washing and W.C. facilities must be made available and maintained for all staff.
- 18.2 Any officer, authorised in writing by this Authority, shall, on production of such written authority, be allowed access to the premises at all reasonable times for the purpose of ascertaining if the conditions of the licence are being complied with.

PUBLICATIONS/CONTACTS

*Pet Care Trust
Bedford Business Centre
170 Mile Road
Bedford
MK42 9TW
Tel: 01234 273933*

*Ornamental Aquatic Trade
Association Ltd
5 Narrow Wine Street t
Trowbridge
Wiltshire BA14 8YY
Tel: 0125 777177*

*LGMB Publication Sales
'Model Standards for Pet Shop Licence Conditions'
Layden House
76086 Turnhill Street
London
EC1H 5QU
Tel: 0207 404 5677*

SCHEDULE 1

STOCKING DENSITIES – CAGED BIRDS

1. 'No species of bird shall be housed in accommodation which does not afford that species sufficient space for natural free and full wing stretching and the number of birds housed shall be such that overcrowding does not significantly reduce that freedom. Long tailed birds or birds in full plumage must be provided with properly placed perches and feeding and watering points to prevent that plumage being fouled or otherwise damaged.'

This refers to the Wildlife and Countryside Act 1981, which should not be contravened (especially Section 8 of the Act).

2. For perching birds, a sufficient number of perches (as appropriate) must be provided at such a height that the bird can rest its head without its head touching the top, and its tail the bottom of the cage.
3. A quality padded net should be used when catching birds in an aviary.
4. Minimum floor areas apply to young stock offered for sale. For adult stock offered for sale, the dimensions should be doubled. For advice on the age of stock, it is advisable to contact the veterinary surgeon.
5. Consideration should be given to increasing the size of the accommodation for any livestock being housed for an extended period of time.

SPECIES	Length (cm)	Floor Area (sq. cm)	
		Single	Each Additional
Parrots, Parakeets, Budgerigar, etc			
African Grey		1250	625
Amazon	Up to 35	1000	500
	35 - 40	1250	625
	over 40	2000	750
Budgerigar		650	200
Cockatiel		1000	250
Cockatoo	Up to 35	1250	625
	35 – 40	2000	1000
	over 40	2750	1325
Lovebird		750	200
Macaw	Up to 40	1250	625
	40 – 60	2250	1000
	over 60	3750	1200
Parakeet (incl. Conure, Kakariki, Rosella)	Up to 25	1000	250
	25 – 35	1000	250
	over 35	1400	450
Parrot (incl. Caique, Pronus, Senegal, Mayer's)	Up to 30	800	275
	30 – 35	1250	625
	over 35	1500	750

	Length (cm)	Floor Area (sq. cm)	
		Single	Each Additional
Parrotlet		400	200
Hanging Parrot		450	250
Lories and Lorikeets	Up to 22.5 22.5 – 30 over 30	800 1250 2000	250 375 500
Seedeaters			
Canary		650	250
Cardinal		1000	250
Dove and Pigeon	Up to 22.5 Over 22.5	450 1250	250 635
Finch (incl. Mannikin Silverbill, Sparrow Waxbill)	Up to 12.5 12.5 – 17.5 over 17.5	650 750 1000	100 150 200
Grossbeak		1000	200
Quail	Up to 15 15 – 20 over 20	450 650 1000	250 375 500
Weaver	Up to 15 Over 15	650 1000	150 200
Wydah (male with full tail) – female & male in non-breeding plumage as Weaver	Up to 40 Over 40	1000 2000	200 275
Softbills			
Barbet	Up to 20 Over 20	1250 1400	275 450
Bulbil, Fruitsucker		1000	250
Fairy bluebird, Oriole		1250	250
Jay, Jay-thrush (Laughing thrush)	Up to 25 25 - 35	1500 2000	250 500
Magpie	Over 35	4000	1000
Mynah hill		1500	250
Pekin robin, Mesia		1000	200
Starling (incl. Small mynahs)	Up to 20 Over 20	1500 1000	375 250
Tanager, Sugar bird	Up to 15 Over 15	1000 1000	250 250
Thrush (incl. Shama)		1000	375
Toucan		3750	1000
Toucanette, Aracari		2000	625
Tlouraco		2000	625
Zosterops		750	100

N.B. All birds should be housed in accommodation which allows the full spreading of wings.

SCHEDULE 2

STOCKING DENSITIES – SMALL MAMMALS

SPECIES	Minimum Floor Area*		Minimum Cage Height (cm)
	1 - 4	Each Additional	
Mice	450	50	25
Hamsters	450	75	25
Gerbils	450	75	25
Rats	625	115	25
Guinea Pigs	1350	220	30
Rabbits	2250	375	40
Kittens	2250	500	50
Puppies	10000	2500	50

** Minimum floor areas apply to young stock. For adult stock offered for sale the dimensions should be doubled. For advice on the age of stock, you are advised to contact the veterinary surgeon.*

N.B. The range of behavioural opportunities for many animals listed in the above Schedule will be increased by enriching the environment with such accessories as shredded paper, pieces of wood, toilet rolls, lengths of piping etc.

The installation of shelving in rabbit cages is particularly beneficial to rabbits as they like to spend a lot of time off the cage floor.

SCHEDULE 3

STOCKING DENSITIES – ORNAMENTAL FISH

It is virtually impossible to determine the quantity of fish to be kept in a tank purely on a weight/volume or numbers of fish/volume basis.

The variation in system design, husbandry techniques and types of fish involved would render any such method too simple to be useful or too complicated to be practicable.

The maintenance of water quality standards is essential and is a simple but effective way to determine stocking densities.

WATER QUALITY CRITERIA (1mg/litre – 1ppm)		
Cold Water		
* Dissolved Oxygen	- min	6 mg/litre
* Free Ammonia	- max	0.02 mg/litre
Nitrite	- max	0.2 mg/litre
Nitrate	- max	50 mg/litre above ambient tap water
Tropical		
* Dissolved Oxygen	- min	6 mg/litre
* Free Ammonia	- max	0.02 mg/litre
Nitrite	- max	0.2 mg/litre
Nitrate	- max	50 mg/litre above ambient tap water
Tropical		
* Dissolved Oxygen	- min	5.5 mg/litre
* Free Ammonia	- max	0.01 mg/litre
Nitrite	- max	0.125 mg/litre
Nitrate	- max	40 mg/litre. This is an absolute figure; it does not relate to ambient tapwater.
*pH (Tropical marine only)	- min	8.1

* These parameters should be checked first. Only if a problem exists with these tests is it necessary to check nitrite and nitrate levels.

SCHEDULE 4

STOCKING DENSITIES – REPTILES AND AMPHIBIANS

LIZARDS, TERRESTRIAL AND SEMI-TERRESTRIAL NEWTS, SALAMANDERS AND TAILED AMPHIBIANS		
Display Accommodation		
Minimum Length	45 cm	(18 in)
Minimum Depth	25 cm	(10 in)
Minimum Height	25 cm	(10 in)
Length		Number
Up to 5cm (2 in)		1 – 25
Over 5 cm (2 in) up to 10 cm (4 in)		1 – 15
Over 10 cm (4 in) up to 15 mc (6 in)		1 – 8
Over 15 cm (6 in)		1 – 4
TERRAPINS, BOX TURTLES, TERRESTRIAL AND SEMI TERRESTRIAL FROGS, TOADS, TREE FROGS AND TAILLESS AMPHIBIANS		
Display Accommodation		
Minimum Length	45 cm	(18 in)
Minimum Depth	25 cm	(10 in)
Minimum Height	25 cm	(10 in)
Length		Number
Up to 3cm (1.2 in)		1 – 20
Over 3 cm (1.2 in) up to 5 cm (2 in)		1 – 10
Over 5 cm (2 in) up to 10 cm (4 in)		1 – 4
SNAKES		
Display Accommodation		
Length	Width	Minimum Height
2/3 length of snake (Arboreal species – 1/3 length of snake)	15 cm (6 in)	10 cm (4 in) or 4 x thickness of snake
AQUATIC AMPHIBIANS – AS ORNAMENTAL FISH		

NOTES – ALL CATEGORIES

Nursery/Isolation Units: (labelled as such) for hatchling/newborn specimens or single specimens of small inactive species. Minimum size 22 x 10 x 10cm high (9 x 4 x 4in).

SNAKES: Stock/Breeding Accommodation: As above, but minimum height for arboreal species – 1/3 length of snake.

Stocking densities must depend not just on the floor area, but also the furnishings within the vivarium. For climbing species the sides and roof should also be considered as part of the effective floor area. Behavioural trends of individual species should also be considered.