

SERVICE PLAN
2009/10 – 2011/12

Community Safety

Service Setter: Ian Timms



Service Plan –

What we do and why we do it

Section 17 of the Crime and Disorder Act, 1998 places a statutory duty upon local authorities to consider crime and disorder reduction and community safety issues in every aspect of their business. This duty has been strengthened by the Police and Criminal Justice Act 2006.

We will deliver Community Safety within the community of West Somerset by:

- Commitment to the Crime and Disorder Reduction Partnership
- Supporting and Enhancing Community Cohesion
- Engaging with the Neighbourhood policing agenda
- Promoting and supporting Safer & Stronger communities

This will be achieved by:

Fulfilling, as a minimum, our statutory obligations directly, and as a statutory partner in the C&DRP, under legislation.

Engaging with communities and other agencies to assist to resolve issues of crime, anti social behaviour and other issues that negatively impact upon those communities or individuals within our communities.

Where necessary, implementing appropriate enforcement action.

Maintaining a close working relationship with Police and other agencies, through local arrangements and through the C&DRP, to ensure appropriate responses to community safety issues.

Our Customers and their demands

Our Customers include:

- The wider community in an holistic sense
- Individual members of the community who require specific services to reduce their fear of crime and their specific crime or anti social behaviour issues.
- Businesses who require reassurance and assistance in respect of the safety and security of their businesses and staff.

Contribution to LAA Targets (WSC leading/key partner)

- **NI24** – Satisfaction with the way the police and local council deal with anti social behaviour
- **NI4** – % of people who feel they can influence decisions in their locality
- **NI 179** – Value for money

Contribution to Corporate Objectives

Economic Development and Tourism

- Assist to identify opportunities for external funding, specifically those that contribute to community safety priorities.

SERVICE PLAN –

- Facilitate the regeneration of key areas and communities and assist with a range of council and other agency led initiatives.

Community Including Leisure Culture and Well being

- Increase community facilities – particularly for young people through active participation in projects including Minehead EYE.
- Assist with the pupil parliament.
- Lead the local partnership against hate crime
- Take a lead role on the anti social behaviour forum
- Take a lead role on the Watchet and Williton forum's.

Housing and Well being

- Take an active role on the domestic abuse forum
- Introduce, where necessary, public place designation zones
- Introduce, where necessary, anti social behaviour orders

The Environment

- Monitor, and where appropriate implement action, in conjunction with environmental health team to tackle fly tipping.

Implementation of the Improvement Plan

- To contribute to improvements to the quality of life for the community.
- To be the point of contact for any reports of racial incidents concerning either internal or external service users.

Service Priorities for 2009/12

| Objective | Actions | Lead Officer | Date (Year) |
|--|---|--------------|-------------|
| To make West Somerset a more attractive, vibrant, prosperous, safe and strong community where people want to live, work and do business. | To deliver the actions contained in the CDRP action plan | Peter Hughes | Continuing |
| To address issues of crime and anti social behaviour in Minehead | Enhancement and extension of the Minehead CCTV system To secure evidence of crime and anti social behaviour using the CCTV system | Peter Hughes | 2009/10 |
| To address issues of community safety on the Farrington Hill gypsy site | In partnership with Police and local residents to provide play facilities and equipment on the site | Peter Hughes | 2009/10 |
| To take a role in developing the Community Payback scheme in West Somerset | Establish a protocol in partnership with the Probation Service for offenders to be engaged on work in conjunction with West Somerset Council and other partners | Peter Hughes | 2009/10 |
| To improve the health and safety of staff, including lone workers | To develop and introduce policies and protocols to ensure the safety of staff, including lone workers | Peter Hughes | 2009/10 |

SERVICE PLAN –

Resources

Staff

The Council's staff operate in a completely flexible environment and as such are, in a lot of instances, expected to assist with the delivery of a number of services. The table below provides an estimation of the proportion of time spent delivering the services referred to in this plan.

| Name | % | F.t.e.'s. |
|--------------------|-----|-----------|
| Peter Hughes | 100 | 1.00 |
| Keith Wigglesworth | 100 | 0.64 |
| TOTAL | 200 | 1.64 |

Budget

The budget figures detailed below are those directly related to service delivery and do not include estimated salary costs or projected internal recharges.

| Service Element | Budget | | |
|--------------------|-------------|-------------|-------------|
| | 2009/10 (£) | 2010/11 (£) | 2011/12 (£) |
| REVENUE | | | |
| Community Safety | 4,500 | | |
| Salaries | 53,566 | | |
| GRAND TOTAL | 58,066 | | |
| CAPITAL | | | |
| None | - | | |
| GRAND TOTAL | - | | |

Service Contribution to Reducing Inequalities

- ▶ Through holding the Chair of the West Somerset Partnership Against Hate Crime, this Council ensures, via the Community Safety Officer, all issues of this nature are properly addressed.
- ▶ Through active membership of the Domestic Abuse forum, this Council ensures, via the Community Safety Officer, that measures are properly applied to support victims of domestic abuse.

Performance

Indicators

There are national indicators (NI) and local performance indicators (LPI) for this service. The service also contributes to corporate national indicators, NI 14 and NI 179.

The methodology for determining these targets is based upon the County wide serious acquisitive crime development plan that sets out to achieve delivery of NI 16 of the LAA targets. This Police led plan sets out to achieve year on year reductions in these categories of crime across the County.

Data to be used for measurement of performance against the targets is achieved using the Home Office IQUANTA website

| Indicator | Description | Actual | Targets | | |
|----------------------|-------------|---------|---------|---------|---------|
| | | 2008/09 | 2009/10 | 2010/11 | 2011/12 |
| National Indicators: | | | | | |

SERVICE PLAN –

| | | | | | |
|----------------------------------|---|--|--|--|--|
| NI 15 | Serious Violent Crime rate | | | | |
| NI 16 | Serious acquisitive Crime rate | | | | |
| NI 16 (HOCRs code 28) | Burglary in a dwelling | | | | |
| NI 16 (HOCRs code 29) | Aggravated Burglary in a dwelling | | Checking with A&S'Set police | | |
| NI 16 (HOCRs code 34a) | Robbery of business property | | Checking with A&S'Set police | | |
| NI 16 (HOCRs code 34b) | Robbery of personal property | | | | |
| NI 16 (HOCRs code 48) | Theft or unauthorised taking of a motor vehicle | | | | |
| NI 16 (HOCRs code 37/2) | Aggravated vehicle taking | | Checking with A&S'Set police | | |
| NI 16 (HOCRs code 45) | Theft from a vehicle | | | | |
| NI 17 | Perceptions of Anti Social Behaviour [PLACE SURVEY] | | | | |
| NI 20 (HOCRs code 8g) | Actual bodily harm and other injury | | | | |
| NI 20 (HOCRs code 8j) | Racially or religiously aggravated actual bodily harm and other injury | | Checking with A&S'Set police | | |
| NI 21 | % agreeing that police/other services are successfully dealing with anti-social behaviour/crime [PLACE SURVEY] | | | | |
| NI 22 | % agreeing that parents take enough responsibility for children's behaviour [PLACE SURVEY] | | | | |
| NI 23 | % saying there's a problem with people not treating each other with respect and consideration. [PLACE SURVEY] | | | | |
| NI 24 | Satisfaction with the way the police and local council deal with anti social behaviour | | | | |
| NI 32 | Repeat incidents of domestic violence | | Reporting of data deferred until 2010 | | |
| NI 35 a-d | Building resilience to violent extremism | | | | |
| NI 36 | Protection against terrorist attack | | Checking with A&S'Set police | | |
| NI 41 | % thinking there is a problem with people being drunk/rowdy in public places [PLACE SURVEY] | | | | |
| NI 42 | % thinking there is a problem with people using or dealing drugs [PLACE SURVEY] | | | | |

SERVICE PLAN –

| | | | | | |
|--------------------------------|---|--|--|--|--|
| Local Performance Indicators: | | | | | |
| CsafLPI 3 | Non domestic burglaries per 1000 residents in the local authority area | | | | |
| Corporate National Indicators: | | | | | |
| NI 14 | Avoidable Contact: The average number of customer contacts per resolved request | | | | |
| NI 179 | Total net value of ongoing cash-releasing value for money gains | | | | |

Achievements Against Previous Years Service Objectives

Being the first year that service plans in this format have been produced this section has been left blank and will be completed next year.

Business Risks

| Risk Description | Likelihood | Impact | Overall | NEW Mitigating Actions |
|---|------------|--------|---------|---|
| Loss of key staff | M | H | H | <ul style="list-style-type: none"> • Written procedures and processes • Investigate potential for partnership working |
| Loss of key funding | M | H | H | <ul style="list-style-type: none"> • Contingency within MTFP • Earlier notification of funding • Engagement of Section 151 officer |
| Lack of understanding of obligations under Section 17 Crime and Disorder Act | H | M | H | Awareness training with external partners |
| Failure to win public confidence | M | H | H | <ul style="list-style-type: none"> • Measures of success (eg anti social behaviour) • Linking services to objectives |
| The authority failing to recognise the importance of the Community Safety service | H | H | H | <ul style="list-style-type: none"> • Periodic updates to Members • Performance reporting to Members |
| The authority is weak on enforcement | H | M | H | <ul style="list-style-type: none"> • Adoption of the cleaner neighbourhoods act • Clearer authority enforcement policy |