



Anti Social Behaviour Partnership Pledge

Safer Somerset West

Safer Somerset West Community Safety Partnership continues to work together to reduce incidences of anti-social behaviour (ASB) by utilising prevention, early intervention and effective enforcement tools and powers.

The partnership's aim is to tackle community concerns with confidence.

With regard to tackling ASB, the partnership is committed to

- Reduce the fear of crime and anti-social behaviour
- improve the quality of life of our communities
- identify an appropriate response to anti social behaviour issues
- improve access to activities for young people
- increase the number of people who consider that the Council and the Police work together to reduce crime

In the most recent Place survey conducted in Somerset West there is a perceived reduction in crime and ASB, **BUT** only 1 in 4 respondents agree that partners are successfully dealing with crime and ASB issues. The most common perceived ASB issue in Somerset West is teenagers hanging around. The partnership view is that this is not, in itself, anti social behaviour.

The minimum standard of response is designed to complement the Policing Pledge and not to replace or dilute any of the sections.

The partnership will ensure that –

1. All victims and witnesses are treated fairly with dignity and respect.
2. All reported cases of ASB are taken seriously. All reports will be recorded and investigated where appropriate and led by the appropriate agency, with the victim informed of any action taken.
3. Victims reporting ASB who do not require an immediate response but request to be contacted to discuss the issue of concern can expect to be contacted within the next two working days.

4. All agencies share relevant ASB information and intelligence to identify location hotspots, known perpetrators and affected parties, applying a multi agency problem solving solution where appropriate.
5. Consideration is given for the effective use and implementation of the available and most appropriate tools and powers to tackle ASB.
6. Reports of abusive, obscene or threatening graffiti on Council owned property will be removed within 2 working days.
7. Offer support to victims via referral to appropriate support agency where necessary.
8. Regular information is made available to the community detailing action taken to tackle ASB, through newsletters, street briefings, leaflets, press releases and other means of communications including Partners and Communities Together (PACT) meetings.
9. Encourage local people to take ownership of their local neighbourhoods, attending local PACT meetings or similar, to bring forward priority concerns and be part of the problem solving solution.
10. Through the Councillor Call for Action, members of the public can address a complaint through their local elected member.

Safer Somerset West CDRP recognises Avon and Somerset Constabulary's commitment to deliver a Gold standard response to ASB and all members of the CDRP will aspire, within their available resources, to support the achievement of this standard of response.