

West Somerset Council
West Somerset House
Killick Way
Williton
Taunton
Somerset
TA4 4QA

Phone: 01643 703704
Fax: 01984 633022
Email: benefits@westsomerset.gov.uk
Website: www.westsomersetonline.gov.uk



Name
Address
Postcode

Claim number
Date issued

Change of address form for Housing Benefit and Council Tax Benefit

Important - please take the time to read these notes below before you fill in this form.

Why we need you to fill in this form

We need to know more about where you are living now and to check if the details we have about you and anyone who lives with you are correct, or if they have changed. This is because we need to make sure that we give you the right amount of benefit.

For a copy of this claim form in large print, braille, tape/CD format or in another language, please telephone 01643 703704 or email: customerservices@westsomerset.gov.uk

How to fill in this form

We need you to fill in **all** parts of the form, even if some of the details that you told us about before are still the same. You must answer all the questions by ticking either Yes or No and writing details in where we ask for them. If you do not answer all the questions, we will have to write to you for the information, and we may have to stop your benefit in the meantime.

If there is not enough room on the form for you to write everything that you need to, please use the space in Section 7. It will help us if you make it clear which part of the form it is that your information is about.

If you need any advice or have any problems filling in the form or providing proof, please ring us on the above phone number. If you want, we can arrange to send a visiting officer to see you in your home.

Use **black ink** to fill in this form and send it back to us as soon as you can.

Even if you do not have the proof we need at the moment, send this form back straight away. You can send us the proof or information later but please make sure you send original documents and put your name and address on everything you send.

What proof must I give?

As you go through the form it will tell you what proof you will need to send us. Remember that we need to see **original documents as we cannot accept photocopies**. We will aim to return your documents to you the same working day that we receive them. If you do not want to post them to us, you can bring them to West Somerset House, Killick Way, Williton or the Customer Centre, 1-3 Summerland Road, Minehead.

Section 1

About you

Where we ask you about a partner, we mean someone that you are married to or live with as if you are married. Remember that you still need to fill this part in, even if your details are the same as before.

	You	Your partner
Title (Mr, Mrs, Ms, Miss)	<input type="text"/>	<input type="text"/>
First names	<input type="text"/>	<input type="text"/>
Last name	<input type="text"/>	<input type="text"/>
Date of birth	<input type="text"/> / <input type="text"/> / <input type="text"/> Age <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/> Age <input type="text"/>
National Insurance number	<input type="text"/>	<input type="text"/>
Daytime phone number	<input type="text"/>	<input type="text"/>
Email	<input type="text"/>	<input type="text"/>

This will help if we need to get in touch.

Section 2

About your last address

	You	Your partner
What was your last address?	<input type="text"/>	<input type="text"/>
When did you leave there?	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>

Section 3

About your children

Please tell us here about any children who live with you and for whom you or your partner get Child Benefit. Where we ask you about any changes, you need to tell us about things like any of your children who have left school or no longer live with you.

Have you or your partner applied for, or are getting, Child Benefit?

No Go to Section 4.

Yes Please tell us about this here.

First names	Last name	Date of birth	Male or female	Date Child Benefit is due to end
		/ /		/ /
		/ /		/ /
		/ /		/ /
		/ /		/ /

Have the details about the children you get Child Benefit for changed since you claimed at your last address?

No Go to Section 4.

Yes Please tell us about this here.

Please write about any changes here and remember to tell us when they happened

Remember that if your Child Benefit has changed, you will need to send us proof of the new amount.

Section 4

Other people who live with you

Other than those named in sections 1 and 3, No Go to Section 5.
does anyone else live in your home?

Yes Please tell us about them here.

Please fill in **Part A** for members of your family, children that you do not get child benefit for, or someone who lives with you for whom you do not charge rent (we call these non-dependants). Fill in **Part B** for people who pay rent to live in your home.

Part A Non-dependants

	Person one	Person two	Person three
First names	<input type="text"/>	<input type="text"/>	<input type="text"/>
Last name	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date of birth	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>
Do they work more than 16 hours a week?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Are they: on benefits, a student or retired? If 'yes', please state which	No <input type="checkbox"/> Yes <input type="checkbox"/> <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> <input type="text"/>

Part B Boarders, lodgers or tenants

Full name	Date of birth	How much are they charged?	How often?
<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	£ <input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	£ <input type="text"/>	<input type="text"/>

Do you give them meals? No Yes

Do you charge for heating? No Yes

Have the details about any non-dependants, boarders or lodgers changed since you claimed at your last address? No Go to Section 5.
Yes Please tell us about this here.

Please write about any changes here and remember to tell us **when** they happened. You only need to send us proof of any of the non-dependant's details that have changed.

Section 5

About your home

Do you own your home or pay a mortgage? No Go to Section 6.

Yes Please tell us about it here.

When did you move to your new address?

 / /

Please write here the name of anyone who jointly owns your home with you or your partner. **If no-one jointly owns your home with you or your partner then go straight to Section 7.**

Section 6

About your rent

We will need to see **original proof** of the rent you have to pay. Please provide your signed tenancy agreement. If you do not have one then you will have to ask your landlord to fill in a Rent Proof Form. Please contact us to arrange for one to be sent to you. If you know that your rent is registered with the Valuation Office Agency we will also need to see current registration document.

What is your landlord's full name?

What is your landlord's address?

If your landlord has an agent, what is their name?

What is the agent's address?

When did you start renting your home?
(start of your tenancy)

When did you move to this address?

If you have not moved in yet, you need to tell us now when you expect to move in. This means that when you do move in you will still need to write and tell us the actual date. If we do not hear from you we will have to write and ask you for the date, which might delay your benefit.

When do you expect to move in?

Has your rent been registered as a fair rent
by the Valuation Office Agency?

No Yes

Do you have a shorthold tenancy?

No Yes

If 'no', what type of tenancy do you have?

How long is your tenancy for?

Does anyone else share the rent
with you and your partner?

No Yes

Please tell us their names.

How much is your rent?

How often is your rent due? weekly fortnightly monthly four-weekly other

Do you have any rent-free weeks?

No Yes

Is any part of your home used for
business purposes?

No Yes

Is your home a shared ownership
(called part-rent part-buy)?

No Yes

Is your home a co-ownership
(a financial arrangement with a
housing association)?

No Yes

Section 6

About your rent - continued

Is your home:

- a house? a flat in a block? a room or rooms?
 a bungalow? a flat in a house? sheltered or supported?
 a bed-sit? a flat over a shop? a maisonette?
 other? Please say what it is.

What type of property do you live in?

- terraced semi-detached detached

How many floors does the whole building have?

If you rent a room, flat or bed-sit **you must complete this section, or your claim could be delayed.**
 If not, go to below.

Which floor is your home on?

2nd Floor
 1st Floor
 Ground Floor Other (please specify)
 Basement

If you are facing the front of the building, is your home:

- at the front? in the centre? at the back?

What is your room or bed-sit number?

How many flats or bed-sits are there in the building?

How much furniture is provided by your landlord? Is it:

- fully furnished? partly furnished? barely furnished? unfurnished?

Is your landlord responsible for decorating inside your home? No Yes

Does your home have central heating? (i.e. some form of heating in all rooms) No Yes

Do you have a garage? No Yes

Can you choose whether to rent the garage? No Yes

Please tell us the number of rooms in the property.

	Living rooms	Bedrooms	Bed-sits	Kitchens	Bathrooms	Separate toilets	Other rooms
How many of these rooms are there in the building?							
How many are only used by you and your family?							
How many of these rooms do you share with other people?							

Section 6

About your rent - continued

Are you renting your home from a housing association?

Yes **Go to Section 7.**

No Please answer the following

Are you or your partner related to your landlord, or your landlord's partner or your agent or your agent's partner?

No Yes

Please say how you are related (such as ex-partner, parent, brother, brother-in-law, stepbrother and so on).

Are any of your children or your partner's children related to your landlord or landlord's partner or your agent or your agent's partner?

No Yes

Who?

What is their relationship?

Has your landlord ever lived in the property you are renting now?

No Yes

Do you currently live at the property with your landlord?

No Yes

Are you or your partner a director of, or employed by, the company which is your landlord?

No Yes

Is your ex-partner or your partner's ex-partner a director of, or employed by, the company which is your landlord?

No Yes

Do you pay rent to a trust where either you or your partner are trustees or where either your ex-partner or your partner's ex-partner is a trustee?

No Yes

Do you pay rent to a trust where any member of your household is a trustee?

No Yes

Have you or your partner ever owned or part-owned the property you rent now?

No Yes

Do you have to rent your home as a condition of your employment?

No Yes

Are you living in accommodation that is maintained by a religious order?

No Yes

If you answered 'yes' to any of the above questions, please give us further details in Section 7.

Section 7

Checklist

Please check that you have answered all the questions that apply to you and remember to sign the form at **Section 8**. If you do not have the proof we need at the moment, still send the form back now.

- Have you answered all the questions you need to? Yes
- Have you signed the form? Yes

Remember if you do not give us all the information we ask for, we might not be able to pay you any benefit. Please ring us if you need help with the form or want to know what proof you need to send.

Please use the space below if there was not enough room on a part of the form for you to tell us what you needed to. Remember to make it clear which part of the form your information is about. You can also use this space to tell us about any other changes that you think we should know about. This could include things like people who have come to live with you or have moved out of your home, if you have had a baby or one of your children has left school or if the amount of rent you have to pay has gone up or down. It will help if you tell us when these changes happened. If we need to know more about these changes then we will write to you.

Forms filled in by someone other than the person claiming

Please tell us why you are filling in this form for someone else.

I confirm that I have read each question to the person claiming benefit and I have accurately recorded the answers given.

Name of the person who filled in the form

Signature of the person

Relationship to the person claiming

Please read this declaration carefully before you sign and date it

I understand the following:

- If I give information that is incorrect or incomplete, you may take action against me.
- You will use the information I have provided to process my claim for Housing Benefit or Council Tax Benefit. You may check some of the information with other sources within West Somerset Council, Valuation Office, and other Councils.
- You may use any information I have provided in connection with this and any other claim for DWP Benefits that I have made or may make. You may give some information to other government organisations, if the law allows this.

I know I must inform the Benefit Section at West Somerset Council direct (not via any other department) regarding any change in my circumstances which might affect my claim, immediately in writing.

I declare the information I have given on this form is correct and complete.

Your signature

Date

Your partner's signature

Date

If we need to contact you, other than by letter, please state preferred method of contact

Email: Yes No Phone: Yes No

Mobile: Yes No Text message: Yes No

Warning: Any person making a false statement or withholding information may be prosecuted.

Benefit Fraud Hotline: 01984 635236 (you do not have to give your name)

YOU CAN MAKE A DIFFERENCE

How we collect and use information

The information collected, on this form and from supporting evidence, by West Somerset Council will be used to process your Housing Benefit and Council Tax Benefit claims. The information may be passed to the relevant government departments as allowed by law.

We may check information you or anyone else has provided with other information we hold. We may also get information from certain other organisations, or give information to them, to check the accuracy of information, to prevent or detect crime, or to protect public funds in other ways, as allowed by law. These other organisations include government departments and local authorities.

We will not reveal information about you to anyone outside West Somerset Council or use information about you for any other purposes unless the law allows us to.

West Somerset Council is the data controller for the purposes of the Data Protection Act 1998. If you want to know more about what information we have about you, or the way we use your information, you can ask at the West Somerset House, Killick Way, Williton, Somerset TA4 4QA.